



# KUHL KOMPUTER SOLUTIONS

*Guaranteed results or guaranteed free*

Computers are great! That is, as long as they're working. Let's face it, we all have computer problems from time to time and we just let them go until we just can't take it anymore. In our desperation we turn to commercial computer repair that will fix your one little problem for a big price. The problem is that after you spend all that money your computer still has lots of little problems or worse yet, your problem comes back. The end result: your computer isn't any better than it was before you shelled out hundreds of dollars.

That's why we've decided to offer simple, thorough, and affordable solutions for your computer woes. We don't just look at any one problem but at your whole computer. Our goal: to have your computer fixed and fixed right so it's running better than before.

## So what can Kuhl Komputer Solutions fix?

We offer repairs for both PC laptops and desktops, both software and hardware problems. Do you have a virus your virus protection won't eliminate? We can fix it. Getting error codes that won't go away? We not only know what those codes mean, we can fix them. Having trouble using a particular application? We're proficient with Microsoft Office, Adobe Dreamweaver, Adobe Photoshop, Adobe Acrobat, Autodesk AutoCAD, Autodesk Inventor, Autodesk Civil 3D, and many other programs.

Hardware trouble? Spill coffee on your laptop? Maybe you would just like to add a second hard drive, some more memory, or a DVD burner? We can diagnose and fix hardware problems in desktops and laptops. If your computer needs a new part--and we can find it--we can replace it. The only thing we won't fix, and only because the cost usually isn't worth it, is replacing your system board (also called a mother board). Any other component including optical drives, hard drives, video cards, sound cards, USB ports, modems, RAM, power supplies, fans--anything that's removable--can either be replaced or added to your computer (although laptops have limited removable components).

We will consult with you over the phone and provide an initial assessment free of charge.

So contact Kuhl Komputer Solutions and tell us your problems. KKS can help.

*For a list of our rates and service offered see the back of this brochure*

### **KKS Guarantee**

We've heard many horror stories from clients that took their computer to some so-called computer geek who charged them for fixing their computer only to not have it really fixed. Sound familiar?

Personally, we take pride in our work and stand by it. If we don't fix your computer you don't pay. If we tell you your computer is fixed and then the same problem crops up because we didn't fix it right the first time then guess what? We will do it again with no cost to you.

We're not going to make you pay for our mistakes. It's that simple.

### **About KKS**

Why should you use Kuhl Komputer Solutions? Because we're geeks with professional careers who have twenty-plus years of combined experience working on computers from the time we get up to the time we go to sleep (even then we dream digitally).

You see, we have no lives. We spend all of our time looking at new software, new ways to improve our computers, the latest electronic devices, and reading about html code, PHP, and all sorts of other computer languages. We go out of our way to find new ways to convert our lives to a completely digital format. We even make spreadsheets for grocery shopping.

So use Kuhl Komputer Solutions. We're good at solving problems because we live and breathe computers.

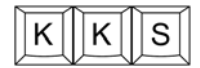
### **Kuhl Komputer Solutions**

Serving the Lehigh Valley and surrounding areas.

[www.kuhlkomputer.com](http://www.kuhlkomputer.com)

[help@kuhlkomputer.com](mailto:help@kuhlkomputer.com)

610.533.5567



**Rate Schedule**

\*For the most current list of services and rates please visit [www.kuhlkomputer.com/services](http://www.kuhlkomputer.com/services)

\*\*All off-site service includes spyware/virus scan, My Documents folder backup, and an internal physical clean at no extra charge.

Service	Description	Rate
Reinstall OS	Complete format and fresh installation of the operating system and hardware drivers. Back up of your existing files on CD or DVD. Restore your existing files back to your hard drive. Windows update to the latest service packs, Internet Explorer, and Windows Media Player. Installation of latest Adobe reader. Installation of free virus protection. Installation of any software you provide.	\$100.00
System Board Replacement	Installation and configuration of a new system board.	\$200.00 + Material
Hard Drive Recovery	If your hard drive becomes corrupted and can't be accessed through Windows, We can connect directly to your hard drive and attempt to recover your files. If we can't recover your files there's no charge.	\$50.00
Hard Drive Replacement	Installation and configuration of new hard drive including Installation of OS (see Reinstall OS)	\$150.00 + Material
Second Hard Drive Install	Installation and configuration of an additional hard drive.	\$50.00 + Material
Installation of PCI cards <sup>1</sup>	Installation and setup of video cards, sound cards, Ethernet controllers, usb ports, wireless cards, etc.	\$50.00 + Material
Installation of Drives <sup>1</sup>	Installation and setup of internal CD/DVD drives, tape drives, etc.	\$50.00 + Material
Memory Upgrade <sup>1</sup>	Installation of additional memory (RAM). Typically this involves the replacement of your old style of RAM. Also, the maximum amount of RAM is limited by your particular system but don't worry, We can tell you how much you can take.	\$25.00 + Material
Other components <sup>1</sup>	Replacement of other internal components such as fans, power supplies, etc.	Varies by component
Virus removal	No antivirus software picks up and repairs every virus and there's always a virus out there that no antivirus software can fix. Once a virus gets past your virus protection they can vary from simple to extremely difficult to remove and to repair the damage they may have caused. Some just require an update to your virus protection and others require editing the registry and unregistering dll's. Thus, the rate is variable, based on how much effort is involved. If you have a virus problem call us first for a free phone consultation and assessment.	\$50.00 and up <sup>2</sup>
Hardware Troubleshooting	Not sure if your hard drive is corrupt or is it your video card causing your system to lock up. Blue Screen O' Death killing you? Confused by strange error codes? Don't worry, We are fluent in Geek. Just let us take a look and we'll figure out what's going on.	\$50.00 and up <sup>2</sup>
Networking	Tired of your sneaker-net (physically carrying files from one computer to another)? Want to synchronize tasks and mail between multiple computers to keep abreast of scheduling and tasks? We can set up a simple peer-to-peer network for file sharing or a more complex network with a dedicated server making it easy to communicate with other computers and users in your network.	Per job basis
Komputer Solutions	Want help purchasing a new computer or just looking for a good used computer? We can help. Is there something specific you would like to do but don't know how? We can find a solution to your computer related goals. If it involves a computer we'll do it.	Per job basis
Other Services	We offer many other services that are computer related but not problem related, including website construction, media conversions (i.e. VHS to DVD, etc.) and more. Please click the "other services" link on our website for more information.	See site

*There is \$50.00 diagnosis fee for all on site service. This fee is deducted from any service you have Kuhl Komputer Solutions perform for you (please see the FAQ on our web site for more information).*

<sup>1</sup> It is more difficult to replace components on small form factors and laptops and each compact system is different. (For example, to replace a laptop fan usually requires *complete* disassembly of the laptop). Therefore, there may be additional charges to replace components in small form factors and laptops depending on how difficult it is to access the component. Once we know your model number we'll be able to tell you what that additional charge (if any) will be.

<sup>2</sup> We will consult with you over the phone and provide an initial assessment at no charge. Depending on your location there may be an additional travel fee for our time and gas.